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i-Verve
Infoweb Inc.

# PRODUCT QUESTION ANSWER

# Magento Extension User Guide

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**Product Question Answer - How it Works?**

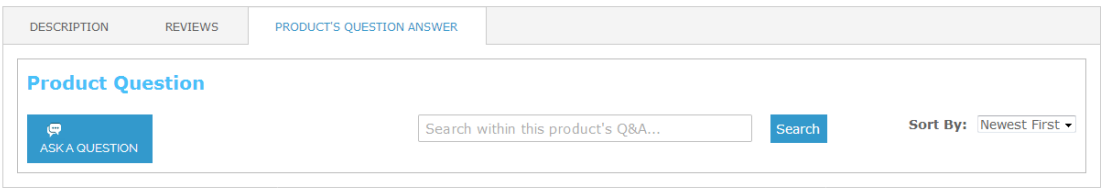
**Product Question Answer** extension for Magento 1 has always been the most favorite extension because firstly for two reasons:

- It is open source and free
- Helpful in all type of products

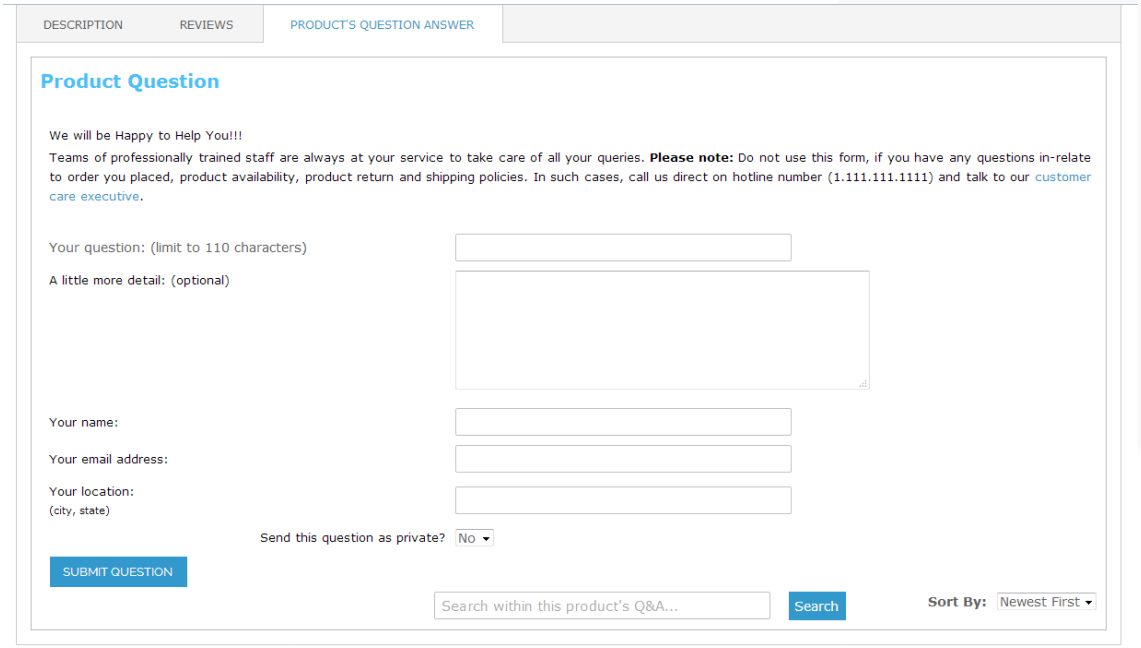
**Product Question Answer** is user-friendly and easy to use. As long as you can install Product Question answer into your Magento 1 website, it will be ready for use.

**Look like this from frontend side:**

Soon after installation of this extension, you will get new tab **"Product Question Answer".** There you can add a new question by clicking **"Ask a Question"** Button.




When you click on **"Ask a question"** you will find form to submit your question.

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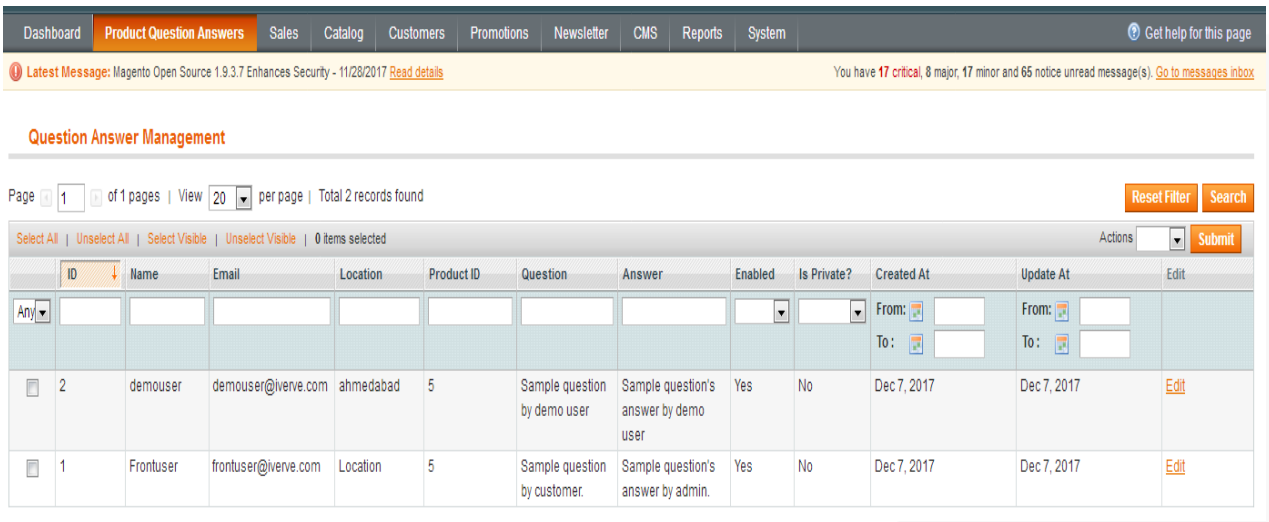
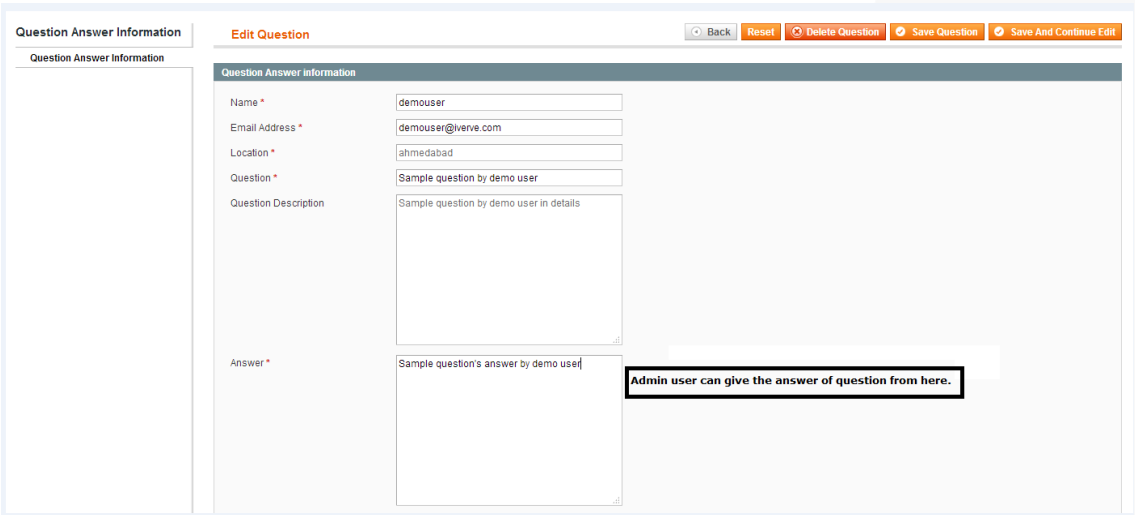
**Look like this from admin side:**

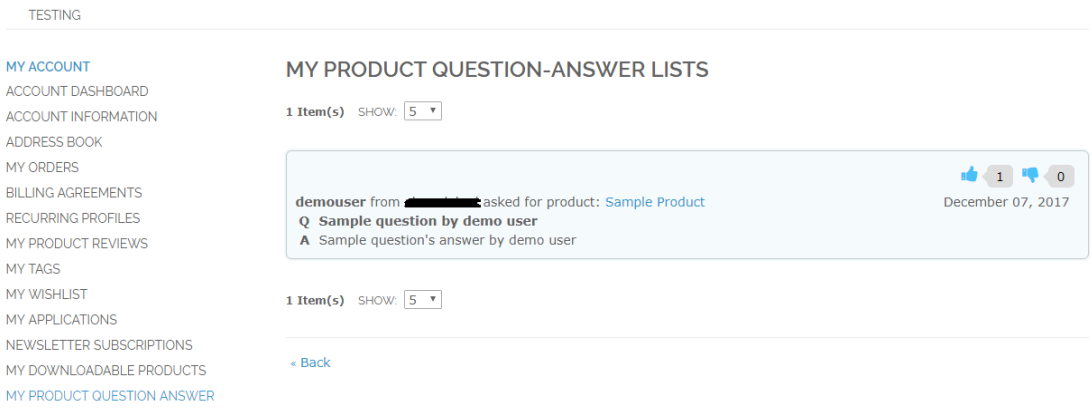
After submitting the question it will go to admin review. Admin will give an answer to the question, and then you will be able to see the question and answer.



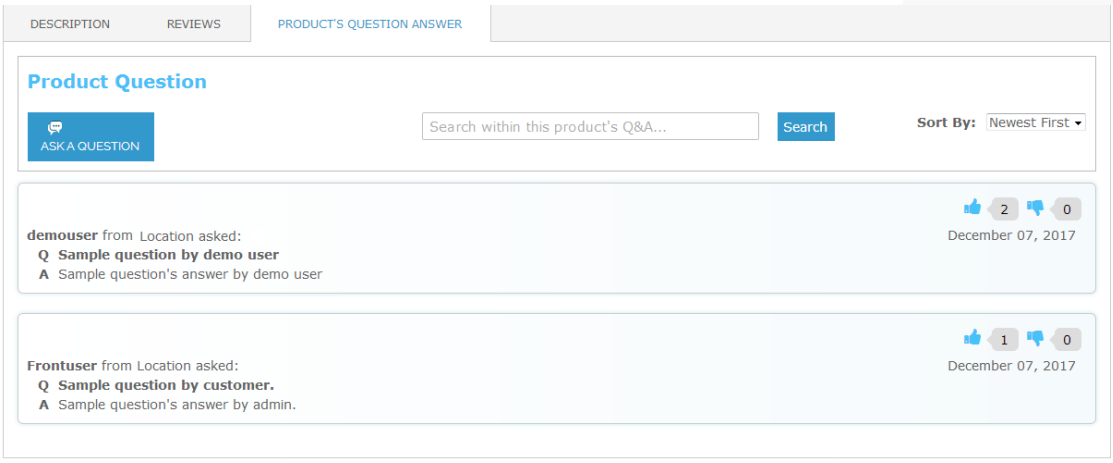



**Question and answer will shown on the frontend**

It will look as below on my **account section page.**




It will look as below on **product detail page.**




Front User can also like – dislike the question from the product detail page and my account section.

**Detailed Features**

- 100% Open Source Extension.
- This 100% open source Magneto extension **"Product Question Answer"** provides doubtlessly an excellent way to establish reliable relations with your prospective customers giving them the possibility to ask questions about any product available in your store!

- “Ask a Question” form on each page of product.
    - This extension provides facility to ask a question form for each product page.
- Enquiry bank is made available with all answers to questions.
    - This extension manages all questions related to those products. All questions will be available for the same product in a question-answer tab.
- Email notifications to a customer.
    - This extension provides email notification to a customer when he asks a question.
- Easy to use administration back-end.
    - The Admin area for this extension is very user friendly. Admin can manage the answers from admin in very easy manner.
- Like-Dislike feature for users to rate.
    - There is also a facility to like – dislike the question and answers.
- Special "Product Questions" tab in My Account option.
    - The frontend user can see the list of questions and answers related to that question in a separate tab on product detail page.

- Privacy Option available.
    - Frontend user can set their question as private, so only admin user is able to check this and only the same frontend user can view its answers.
- Extensive Search functionality.
    - The extension provides facility to search the questions also.

**NEED SUPPORT FROM US?**

We provide a very limited support through Marketplace, if you're available within 9:30 am – 6:30 pm (IST) from Monday to Friday, you can contact us on +1.404.641.9041 Or you can send your pre-purchase/ issue questions or via email address: hello@i-verve.com to be fully supported by our professional technicians.

**Release Notes**
**Compatible with CE:** 1.6.x, 1.7.x, 1.8.x, 1.9.x
**Stability:** Stable Build

**Support**
The best place to start if you need help with a specific extension is to contact the developer. All Magento developers have both a contact email and a support email listed above.

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# THANK YOU!!

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