



# PRODUCT QUESTION ANSWER



## Magento Extension User Guide

## Product Question Answer - How it Works?

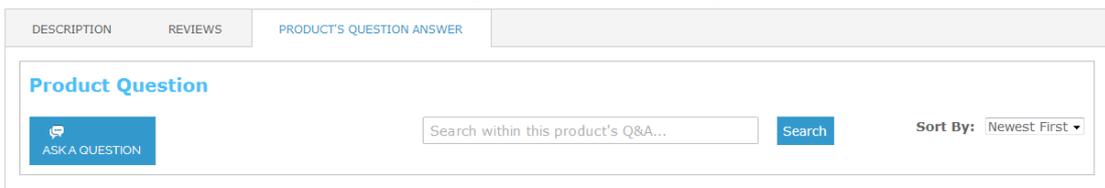
**Product Question Answer** extension for Magento 1 has always been the most favorite extension because firstly for two reasons:

- It is open source and free
- Helpful in all type of products

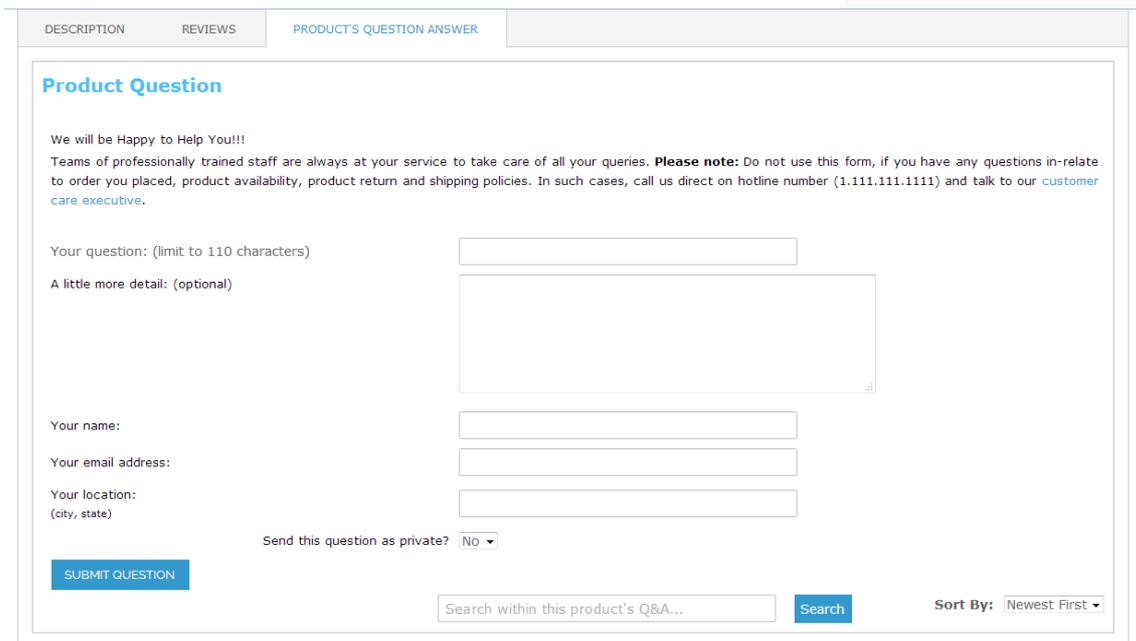
**Product Question Answer** is user-friendly and easy to use. As long as you can install Product Question answer into your Magento 1 website, it will be ready for use.

### Look like this from frontend side:

Soon after installation of this extension, you will get new tab “**Product Question Answer**”. There you can add a new question by clicking “**Ask a Question**” Button.

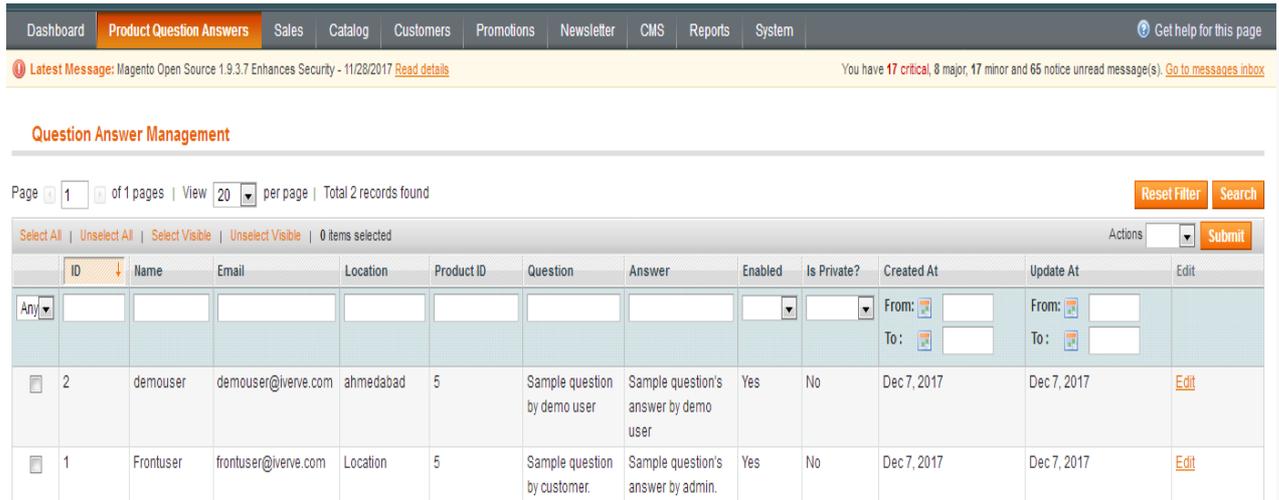


When you click on “**Ask a question**” you will find form to submit your question.



**Look like this from admin side:**

After submitting the question it will go to admin review. Admin will give an answer to the question, and then you will be able to see the question and answer.



Dashboard **Product Question Answers** Sales Catalog Customers Promotions Newsletter CMS Reports System [Get help for this page](#)

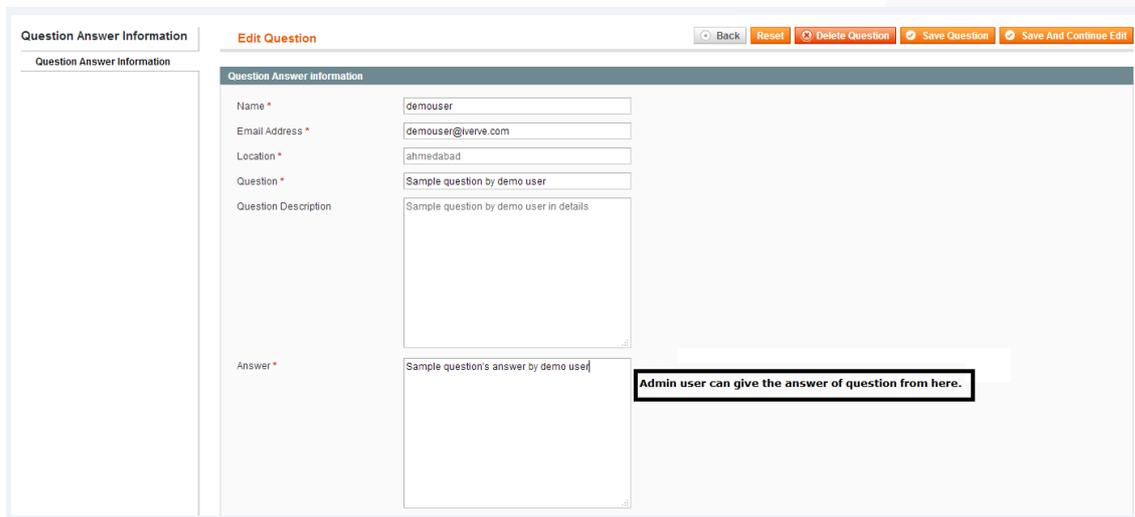
**Latest Message:** Magento Open Source 1.9.3.7 Enhances Security - 11/28/2017 [Read details](#) You have 17 critical, 8 major, 17 minor and 66 notice unread message(s). [Go to messages inbox](#)

### Question Answer Management

Page 1 of 1 pages | View 20 per page | Total 2 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

ID	Name	Email	Location	Product ID	Question	Answer	Enabled	Is Private?	Created At	Update At	Edit
2	demouser	demouser@iverve.com	ahmedabad	5	Sample question by demo user	Sample question's answer by demo user	Yes	No	Dec 7, 2017	Dec 7, 2017	<a href="#">Edit</a>
1	Frontuser	frontuser@iverve.com	Location	5	Sample question by customer.	Sample question's answer by admin.	Yes	No	Dec 7, 2017	Dec 7, 2017	<a href="#">Edit</a>



**Question Answer Information** [Back](#) [Reset](#) [Delete Question](#) [Save Question](#) [Save And Continue Edit](#)

**Question Answer information**

Name \*

Email Address \*

Location \*

Question \*

Question Description

Answer \*

**Admin user can give the answer of question from here.**

## Question and answer will shown on the frontend

It will look as below on my **account section page**.

TESTING

**MY ACCOUNT**

- ACCOUNT DASHBOARD
- ACCOUNT INFORMATION
- ADDRESS BOOK
- MY ORDERS
- BILLING AGREEMENTS
- RECURRING PROFILES
- MY PRODUCT REVIEWS
- MY TAGS
- MY WISHLIST
- MY APPLICATIONS
- NEWSLETTER SUBSCRIPTIONS
- MY DOWNLOADABLE PRODUCTS
- MY PRODUCT QUESTION ANSWER

### MY PRODUCT QUESTION-ANSWER LISTS

1 Item(s) SHOW: 5 ▾

👍 1 
 👎 0  
 December 07, 2017

demouser from ██████ asked for product: [Sample Product](#)

**Q** Sample question by demo user

**A** Sample question's answer by demo user

1 Item(s) SHOW: 5 ▾

[← Back](#)

It will look as below on **product detail page**.

[DESCRIPTION](#)   [REVIEWS](#)   [PRODUCT'S QUESTION ANSWER](#)

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**Product Question**

🗨️  
 ASK A QUESTION

Search

Sort By: Newest First ▾

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demouser from Location asked:

**Q** Sample question by demo user

**A** Sample question's answer by demo user

👍 2 
 👎 0  
 December 07, 2017

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Frontuser from Location asked:

**Q** Sample question by customer.

**A** Sample question's answer by admin.

👍 1 
 👎 0  
 December 07, 2017

Front User can also like – dislike the question from the product detail page and my account section.

### Detailed Features

- 100% Open Source Extension.
- This 100% open source Magento extension **“Product Question Answer”** provides doubtlessly an excellent way to establish reliable relations with your prospective customers giving them the possibility to ask questions about any product available in your store!

- “Ask a Question” form on each page of product.
  - This extension provides facility to ask a question form for each product page.
- Enquiry bank is made available with all answers to questions.
  - This extension manages all questions related to those products. All questions will be available for the same product in a question-answer tab.
- Email notifications to a customer.
  - This extension provides email notification to a customer when he asks a question.
- Easy to use administration back-end.
  - The Admin area for this extension is very user friendly. Admin can manage the answers from admin in very easy manner.
- Like-Dislike feature for users to rate.
  - There is also a facility to like – dislike the question and answers.
- Special "Product Questions" tab in My Account option.
  - The frontend user can see the list of questions and answers related to that question in a separate tab on product detail page.
  
- Privacy Option available.
  - Frontend user can set their question as private, so only admin user is able to check this and only the same frontend user can view its answers.
- Extensive Search functionality.
  - The extension provides facility to search the questions also.

## NEED SUPPORT FROM US?

We provide a very limited support through Marketplace, if you're available within 9:30 am – 6:30 pm (IST) from Monday to Friday, you can contact us on +1.404.641.9041 Or you can send your pre-purchase/ issue questions or via email address: [hello@i-serve.com](mailto:hello@i-serve.com) to be fully supported by our professional technicians.

## Release Notes

**Compatible with CE:** 1.6.x, 1.7.x, 1.8.x, 1.9.x

**Stability:** Stable Build

## Support

The best place to start if you need help with a specific extension is to contact the developer. All Magento developers have both a contact email and a support email listed above.

**THANK YOU!!**